

I have been getting solicitors EVERY DAY. The game they now play is the computer dialing and with caller id, the company shows up as "unknown name, unknown number" or "unknown name, [and the actual number]". I repeatedly ask that my number be removed. Even more exasperating is the fact that my current phone number belonged to people who loved to get solicited and/or got involved with a lot of companies (charities, boat cruises, retailers, glass companies, etc.), consequently, because of the past RECENT history of our current phone number, we are inundated with calls almost everyday. And, to make matters worse, AT&T is the KING of OFFENSIVE COMPANIES FOR PHONE SOLICIATION. Why? Because they call several times a day via their computer dialing program. The computer is programmed to go on to the next consumer's number if a human voice does not pick up by the second ring. And caller id shows that it is "unknown name unknown number". When one actually picks up by the third ring, there is nothing on the other end and if you let it ring past that, it rolls over to our phone's voice message machine--which ends up getting a dial tone. Yes, this happens EVERY DAY, EVEN SUNDAY, THREE TIMES A DAY. YES, I HAVE BEGGED PLEADED, CAJOLED. AND YESTERDAY, EVEN FILLED OUT A BETTER BUSINESS BUREAU FORM TO GET AT&T to PLEASE STOP CALLING MY NUMBER.

The same thing with AT&T occurred, but not as often, at my previous phone number ( I moved in December 02). I called AT&T over a period of 18 months, before they finally stopped calling me. I am not an AT&T customer, though I was over two years ago. I will never be an AT&T customer again. In the middle of my desperation to get them to stop calling our phone number two days ago, they asked if I wanted 500 FREE MINUTES. These companies are insidious and infuriating. Please, don't give these companies so many loopholes because they will use them and never stop irritating folks who cherish their privacy.

Sincerely,

Mr. and Mrs. Mike Langford